



**Australian Government**  
**Australian Building and  
Construction Commission**

## **Section 77 Notices – Phone carriers – A quick guide**

There are only three Australian Mobile Carriers; Telstra, Optus and Vodafone. Other providers are known as Mobile Virtual Network Operators (MVNO) and these operate on the networks of Telstra, Optus or Vodafone. Information requests should be made to the relevant network, i.e. Telstra, Optus or Vodafone.

### **TELSTRA CORPORATION LIMITED (ABN 33 051 775 556)**

#### **Process**

Any Call Charge Record (CCR), reverse CCR (RCCR) and IPND requests from Telstra should be made via a Notice to Produce (Notice) under section 77 of the *Building and Construction Industry (Improving Productivity) Act 2016* (Cth).

Notices must be served by fax to

An email should also be sent to the following advising that the Notice has been sent via fax, with a copy of the Notice attached to the email:

#### **Costs**

The costs, identified in the tables below, associated, with such requests as such prior approval should be sought from the delegate (Regional Manager) via email. The ABCC has an account and Finance will pay this.



## **Contacts**

### **SINGTEL OPTUS PTY LIMITED (ABN 90 052 833 208)**

#### **Process**

Any CCR or reverse CCR requests from Optus should be made via a Notice.

Notices must be served by fax to

Data will be returned to whomever you specify on the Notice

#### **Contact**

Phone: (No specific contact person, anyone on the team can assist)

#### **Costs**

There are costs associated with such requests as such prior approval should be sought from the delegate (Regional Manager) via email. Guidance on costs will need to be obtained from the provider and approved by the delegate, prior to formally requesting the information. The ABCC has an account and Finance will pay this.

### **VODAFONE HUTCHINSON AUSTRALIA PTY LIMITED (ABN 76 096 304 620)**

#### **Process**

Any CCR or reverse CCR requests from Vodafone should be made via a Notice.

Notices must be served by fax to

Data will be returned to whomever you specify on the Notice, likely in the form of a CD.

#### **Contact**

Phone: (No specific contact person, anyone on the team can assist)

#### **Costs**

There are costs associated with such requests as such prior approval should be sought from the delegate (Regional Manager) via email. Guidance on costs will need to be obtained from the provider and approved by

the delegate, prior to formally requesting the information. (The ABCC has an account and Finance will pay this).

**Copies of all relevant Notices should be provided to  
via email to be kept on a central TRIM file  
(in addition to your investigation TRIM file)**