



Australian Government

**Office of the Australian Building and
Construction Commissioner**

**Business Plan
2010 - 2011**

Workplace relations laws are enforced in building
and construction industry workplaces.



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Our role

The ABCC improves the workplace relations framework of the building and construction industry by:

- promoting appropriate standards of conduct
- instituting proceedings against those who contravene the law
- investigating possible contraventions of relevant laws, the National Code of Practice and industrial instruments
- providing advice and assistance to building industry participants.

How we go about our business

We foster a culture of proper and lawful conduct by adopting an integrated approach to the administration and enforcement of the law.

We choose from a range of strategies to ensure our responses are appropriate. These include:

- education and liaison programmes
- site visits
- investigation of complaints
- monitoring and enforcement of the National Code
- working with participants on programmes to bring about a change in conduct and culture.



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Key priorities

Law enforcement

- Investigate suspected contraventions of the *Building and Construction Industry Improvement Act 2005* (BCII Act), the *Fair Work Act 2009* (FW Act), the *Independent Contractors Act 2006* (IC Act), the National Code, Enterprise Agreements, Australian Workplace Agreements, Individual Transitional Employment Agreements, awards and Fair Work Australia (FWA) orders.
- Institute proceedings against industry participants contravening the relevant Acts, agreements, orders and awards.
- Intervene in proceedings in the courts and make submissions to FWA.
- Refer matters beyond ABCC jurisdiction to relevant agencies, for example criminal behaviour, corporate crime, OHS offences and employee entitlements.

Promote standards

- Monitor and promote compliance with the BCII Act, FW Act, IC Act and the National Code.
- Implement compliance strategies through active presence on sites.
- Inform and educate participants.
- Promote the benefits of reform to industry participants.
- Inform industry participants about the requirements for compliance with the National Code.
- Provide advice and assistance regarding rights and obligations through a variety of information mechanisms.
- Disseminate information and hold ongoing discussions about the BCII Act, FW Act, IC Act and the National Code to participants.



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Manage the business functions of the ABCC

- Provide ethical, accountable and efficient management of financial resources.
- Provide IT resources that meet the business needs of the ABCC.
- Maintain statistics on industry compliance with legislation.
- Provide communication services that meet the needs of internal users and external stakeholders.
- Establish and maintain a secure workplace environment that protects ABCC staff, information and assets.

Support our people

- Attract, retain and reward high-quality staff.
- Provide our people with consistent opportunities that enhance their skills and attributes.
- Enable a performance culture within the ABCC.
- Encourage staff to contribute to improving the way they work.
- Uphold safety in the workplace and actively commit to injury prevention and management.

Meet our performance measures

- Level of satisfaction of clients with quality and timeliness of advice and assistance provided by the ABCC. Target - 75% of surveyed clients are satisfied or highly satisfied
- Timeliness in bringing actions against contraventions of the BCII Act, FW Act, IC Act, agreements, awards and orders. Target - 75% of cases are commenced within eighteen months of receipt of a complaint
- Level of satisfaction of a range of industry participants with contact aimed at promoting appropriate standards of conduct. Target - 75% of surveyed industry participants are satisfied or highly satisfied